Space Utilization & Metrics
Team Number: 30
PRE COVID-19

ORGANIZATION GOALS
- manage company spend
- increase productivity
- attraction & retention
- innovate & collaborate

WORKER PRIORITIES
- work/life balance
- control over how we work
- health & safety
- trust & transparency

WORKPLACE EXPERIENCE
- high density/low SF/person
- highly interactive
- open collaborative & shared spaces
- variety of work space types
  - > not increasing portfolio
  - > adaptable/flexible
  - mobile technology
  - dedicated > undedicated seating

METRICS
- employee health & wellbeing
- absenteeism & presentism
- productivity
- $$/SF of real estate
- attraction & retention
- total occupancy cost $$/employee

> Indicated trending toward
TRANSITION PERIOD

ORGANIZATION GOALS
- business continuity
- manage company spend
- ensure productivity
- retention

WORKER PRIORITIES
- health & wellbeing
- trust and transparency
- work/life balance

WORKPLACE EXPERIENCE
- retrofitting; using existing -> reconfiguring
  - low density/ higher SF/person
  - less interactive
- less collaborative & shared spaces
- informal WFH programs
  - > decreasing portfolio
- new space types (isolation rm, cleaning stn)
- new mobile & surveillance technology
- increase in undedicated seating

METRICS
- Total Occupancy Cost
  - SF/person -> SF/seat
  - $$/SF of RE
- $$/employee
- productivity
- attraction & retention
  - employee wellbeing
  - employee engagement
  - sustainability

> Indicated trending toward
NEW NORMAL

ORGANIZATION GOALS
- business continuity
- manage company spend
- attraction & retention
- innovate and collaborate

WORKER PRIORITIES
- health & wellbeing
- work/life balance
- control over how we work
- health & wellbeing

WORKPLACE EXPERIENCE
- renovating > re-inventing
- medium density/ decrease SF/person
- highly interactive
- formal WFH programs
- highly adaptable, flexible
- open collaborative & shared spaces
- variety of work space types
- new mobile & sensor technology
- undedicated seating

METRICS
- total occupancy cost
- employee health & wellbeing
- sustainability
- attraction & retention
- productivity
- absenteeism & presentism

> Indicated trending toward